Media Release

Quality tourism businesses paving the way for a strong visitor economy

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In the first year of the Albanese Government's Quality Tourism Framework Grant Program more than 1,400 Quality Tourism programs have been completed across 350 tourism businesses.

The Quality Tourism programs are part of a suite of Australian Tourism Industry Council (ATIC) programs which have been upgraded thanks to \$8 million in funding from the Government to assist small, medium, and regional tourism businesses to enhance their quality, accessibility, and sustainability.

To date, more than 4,500 high quality tourism businesses across Australia have adopted ATICs program, making the commitment to exceed customer expectations through best practice in service, safety, insurance, advertising practices, risk management and business operations.

ATIC is a staunch advocate for the sector, with a strong history of supporting the provision of quality tourism experiences.

These results demonstrate the industry's commitment to providing quality tourism experiences, developing their product to reach new markets, and grasping new opportunities.

ATIC's suite of Quality Tourism programs have been developed to enhance the quality, accessibility, and sustainability of Australia's tourism industry.

For more information, click here.

Quotes attributable to the Federal Tourism Minister, Don Farrell:

"The Albanese Government is committed to supporting small and medium tourism businesses improve their world-class experiences for domestic and international visitors."

"We are proud to partner with ATIC to deliver their suite of programs which provide a clear pathway for tourism businesses who want to enhance their capabilities to better meet customer needs."

"Having tourism businesses that are consistent in delivering high-quality visitor experiences boosts the competitiveness of Australia's tourism industry globally and safeguards our reputation as an amazing holiday destination."

Quotes attributable to the ATIC Deputy Chair, Shaun de Bruyn:

"The support from the Labor Government regarding the development of small and medium business via the Quality Tourism Framework is crucial to the competitiveness, sustainability, and reputability of the nation's visitor economy."

"The Quality Tourism Framework provides a range of mentoring, assistance, and programs supporting the development of new tourism products and enhancement of existing products to access new markets, as well as micro-credentialling to upskill staff and business owners."

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Queensland Tourism Industry Council (QTIC) is the peak industry body for tourism in Queensland representing more than 60,000 tourism businesses. QTIC is a not-for-profit, membership-based organisation which, since 2001, has worked to influence and shape the state's tourism business environment that directly contributes \$32 billion to the Queensland's economy and employs more than 206,000 Queenslanders.

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