

# **Oztix powering Localtix**

The Oztix and Localtix ticketing solution is an online and onsite tool for marketing and service delivery, catering for event sizes from 100 to 100,000, professional to not for profit, and geographically from the city to the country. The ticketing platform can drive marketing awareness and conversion using our database and custom crafted digital campaigns, and provide onsite ticketing management to support with your onsite team.

#### Learn more



### **CustomLinc**

The standard CustomLinc system offers key customer facing components including integrated ticketing and reservations, logistics, financial reporting, merchandise and Food & Beverage that can be customised for client needs. The system will help streamline operations, build greater customer engagement, lift brand awareness and open-up revenue growth opportunities.

#### Learn more



### **Bookable Tourism**

Bookable Tourism is dedicated to helping tourism businesses find the best booking system that provides a best-fit for your business needs. Industry factors such as slow rates of technology adoption, high churn rates among tourism businesses, and continually evolving technology solutions, contribute to road blocks that prevent optimal performance.

#### Learn more



# **DigitalRez**

RezExpert's online booking & reservation management system is specially designed for tourism organisations to easily manage accommodation, camping, tour operations, national/state parks, indigenous camping & businesses requiring packaging & permit management. Advanced customer service features like customisable emails, SMS and AI marketing to promote your business. Integrations with payment processors, booking channels (booking.com & 150+OTA's) delivers increased revenue for our clients, backed by local 24/7 support.



### ResPax

ResPax is fully featured tour management software which provides tour operators one place to manage all of their bookings. ResPax has an Online Booking Engine, Channel Manager and inbuilt CRM which makes managing bookings a breeze. Designed by operators, for operators, ResPax has been servicing operators of various sizes for 25 years and is proud to be Australian owned and operated. With ResPax, operators receive the latest tools in reservation technology, and an experienced partner that can help relieve any stress when it comes to tech.

Learn more



### Nabooki

The Nabooki online booking platform is a comprehensive and flexible business management tool built for small business. The feature rich platform allows tour operators to manage availability, capture and manage customer information, make complex bookings and take payments all in one interface that is published on their website and other channels – all without commissions.

Learn more



# **Cyber Wardens**

Cyber Wardens is a free government-funded online training course designed for small businesses. By taking the course, you will gain simple and practical tips you can apply to help protect your business from cyber threats. It only takes two minutes to enrol and start your journey towards a cyber-safe small business.

Learn more



### Chat2

Chat2 combines real professional tourism chat operators with cutting-edge artificial intelligence, ensuring real conversations with the efficiency and effectiveness of Al. This unique blend allows a personalised, instant responses to potential customers, significantly boosting engagement and conversion rates.

# OUCOLD

### Oncord

Oncord is a professional website builder and marketing software solution for small and medium businesses. Users with minimal technical skills can design and update professional-looking websites quickly, and integrates with Oncord's other features, such as e-commerce functionality, enabling businesses to easily set up online stores and manage product listings. Oncord SEO tools help improve website visibility in search engine results.

#### Learn more



# **Employment Hero**

Employment Hero is a HR, payroll and employee engagement platform that streamlines every aspect of the employee life cycle. It helps provides support from recruitment and onboarding to engagement and productivity management.

#### Learn more



### Roller

ROLLER is a cloud-based venue management platform designed to enhance the guest experience at every touchpoint, and includes Online Checkout & Ticketing, Point-of-Sale, Integrated Payments, Memberships, Gift Cards, Waivers, Self-Serve Kiosks, Cashless Wallets, and the Guest Experience Score®.

#### Learn more



### **Hootsuite**

Hootsuite is a social media management platform that allows users to schedule posts, monitor social media activity, and analyze performance across multiple networks, including Facebook, Twitter, LinkedIn, and Instagram. It offers tools for team collaboration, content curation, and customer engagement, making it ideal for businesses and marketers.



## GlueUp

Glue Up is an all-in-one Al-powered engagement management CRM tailored for member-based organizations. The all-in-one platform offers a variety of features for enhanced communication, member management, event organization, and financial transactions, including event and membership management, email campaigns, surveys, finance, CRM, and mobile apps. Integrated seamlessly, these tools facilitate smooth operation, member engagement, and community growth, helping organizations to improve efficiency, satisfaction, and impact

Learn more



### Yonder

Increase direct bookings & save staff time using Yonders Al Chatbot and Review Platform, integrated with your booking system and built specifically for tourism operators.

Learn more



### **BoostAR**

BoostAR transforms traditional media into interactive AR experiences, enhancing visitor engagement and satisfaction. Our user-friendly platform allows tourism operators to effortlessly create captivating content. Enjoy a free trial to explore how BoostAR can revolutionise your visitor interactions and boost your tourism offerings.

Learn more



# Cérge

Cérge solves two of the biggest barriers to accessible tourism - a lack of public information, and customer service bias. The Cérge Content Management Platform delivers a stepped change in public information about venue accessibility so customers can "Know Before They Go". The Cérge Companion App allows customers to discreetly inform service staff before arrival of essential "about me" information and be assured of a warm welcome.

# newbook

### Newbook

Newbook empowers you to find more freedom and take control of your operations with our connected hospitality management system. Enjoy a full suite of powerful tools like automation, integrations, OTA connections, 150+ reports and more to drive growth, streamline your day-to-day and provide memorable experiences! Over 55,000 users trust us as their software partner and we're ready to partner with you too.

Learn more



### Webexpenses

Webexpenses expense management software automates how you manage business expenses. Submitting, approving, and reporting are simplified through an intuitive digital platform. Webexpenses is configured to provide automatic compliance and custom reporting to ensure control and visibility. Managing company credit cards, staff reimbursements, mileage and multi-currency payments is made simple with the easy-to-use software. Join others like Big Red Group, Experience Company and Visit Sunshine Coast in unlocking financial control.

Learn more



# Room Manager & Bookeasy

Bookeasy was developed to facilitate accommodation and activity bookings through the local Visitor Centre and associated destination website. This replaced the previous arduous manual processes that returned limited revenue. Fast forward to today, and Bookeasy has grown into a comprehensive reservations and bookings management system adopted by over 150 national parks, visitor and booking centres and specialised tourism services, distributing thousands of products, globally.

Learn more



### **SiteMinder**

SiteMinder is a leading open hotel commerce platform, a technology pioneer for its smart and simple solutions that put hotels everywhere their guests are, at every stage of the journey. It's this central role that has earned SiteMinder the trust of tens of thousands of hotels, across 150 countries, to generate in excess of 100 million reservations worth over US\$35 billion in revenue for hotels in the last year prior to the start of the pandemic.