

27. Outstanding Contribution by a Volunteer or Volunteer Group

This Award celebrates the strong, ongoing personal commitment made by an individual or team of volunteers who freely give their time and skill, contributing to the professionalism of our industry and the positive image of tourism in Queensland.

- **Word count: 2,500 words max** (not including CV, letters of recommendation, etc)

Important Notes:

- No Accreditation or pre-assessment is required for this category
- No site visit or interview required
- Nominations are accepted from any party except the nominee/s
- The nominee's Curriculum Vitae and no more than 3 letters of recommendation may be included
- This award will be presented at the discretion of the judges, based on the submissions received
- This category is awarded in Queensland only
- Achievements or activities referred to within the entry must relate to the qualifying period: 1 July 2023 – 30 June 2024

Submission

Question 1. Overview of the nominee or nominees (10 marks)

Provide a brief overview of the nominee / nominees, highlighting their outstanding attributes and their role in the tourism industry.

Question 2. Nominees personal service and examples of activities (20 marks)

Provide examples of the nominee / nominees' volunteer activities and personal service to the industry in their local region and, if relevant, at a state-wide and national level.

If the nominee / nominees also undertake paid work in the tourism industry, focus on volunteer activities that are over and above their paid employment. The emphasis should be on personal and professional commitment.

Question 3. Benefits to the industry and success (20 marks)

Provide specific examples of volunteer activities undertaken by the nominee / nominees' that have helped advance Queensland's tourism industry.

Examples could include initiatives shown around operations and administration, the consistent delivery of customer service, activities resulting in the improvement of industry standards, participation in industry organisations, representation on tourism boards or campaign committees, mentoring, etc. Consider referring to hours and / or skills contributed.